## SOUTH AUSTRALIAN ENDURANCE RIDERS ASSOCIATION

## "EARLY BIRD" AND REFUND POLICY

An accurate indication of the number of riders is essential when planning endurance rides in South Australia. It allows the State Management Committee (SMC) and ride organisers to ensure that the correct numbers of officials, including vets, are present at each ride as well as important infrastructure such as portable toilets. Late registrations and withdrawals with late or no notice complicate the above process and are to be discouraged. In addition, registration a minimum of 3 days prior to the event is necessary to ensure that biosecurity requirements (Horse Health Declarations) are adhered to.

As such, the SAERA SMC has endorsed the following conditions:

- "Early Bird" registration is an incentive to riders to register early in order to receive a \$30 reduction in their entry fee.
- "Early Bird" registration closes at 10:00pm the Monday before the event.
- SAERA retains the discretion to extend the "Early Bird" period where special circumstances permit.
- Following closure of "Early Bird" registration riders will generally have an additional two days to enter the event at full price, unless the "Early Bird" period has been extended.
- Registrations close at 10:00pm the Wednesday before the event, no entries are accepted after this time.
- If for any reason a rider or horse needs to be withdrawn from the event the rider can do so via AERAOnline instructions on how to withdraw and cancel your entry are available here.
- Where a rider or horse has withdrawn and cancelled their entry via AERAOnline prior to 11:59pm on the Friday prior to the ride they will be entitled to a refund of their entry fee, less a \$20 administration fee.
- If a rider or horse is withdrawn from a ride due to illness or injury of horse or rider, appropriate documentation (a veterinary or doctors certificate) can be emailed to <a href="mailto:secretary@saera.asn.au">secretary@saera.asn.au</a> and will lead to a full refund of their entry fee.
- There will be no refund if notification of withdrawal from the ride is received after 11.59pm on the Friday prior to the ride or if notification is not received at all.